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APR 25 2003

TRANSMITTAL OF FORMAL DRAWINGS

Docket No.
FIS9-2000-0283

In Re Application Of: **Young et al.**

Serial No.	Filing Date	Confirmation No.	Examiner	Art Unit
09/723,519	11-28-00	6445	unknown	2161

Invention: **CUSTOMER RELATIOINSHIP MANAGEMENT BUSINESS METHOD**

Address to:
**Assistant Commissioner for Patents
Washington, D.C. 20231**

Transmitted herewith are:

15 sheets of formal drawing(s) for this application.

☒ Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).

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Signature

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Dated: 4-25-03

I certify that this document and attached formal drawings are being deposited on _____ with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence



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